

Holland Bloorview Board of Trustees
Wednesday, May 19, 2021
6:00 p.m. to 8:00 p.m.
ZOOM

Attendance

Present: Marg Rappolt, Chair; Poonam Puri, Vice Chair; Catherine Wood, Secretary; Bruce Cooper, Treasurer; Irene Address; Alycia Calvert; Carol Cowan-Levine; Laura Dottori-Attanasio; Julia Hanigsberg; Mark Johnson; Suzanne Jorisch; Alice Keung; Jean Lam; Golda Milo-Manson; Dale Ponder; Jennifer Quaglietta; Lisa Robinson; Catherine Roche; Peter Rumney; Michael Wasserman; Allyson Whyte Nowak

Sr. Management: Tom Chau; Enza Dininio; Sandra Hawken, Tracey Millar, Bohodar Rubashewsky; Diane Savage; Meenu Sikand; Stewart Wong

Guests: Clara Ho, Manager, Client and Family-Centred Care & Partnerships; Gunjan Seth, Family Leader and Parent Advisor

Recorder: Adwoa Rascanu

1. Call to order

M. Rappolt, Chair, noting a quorum present, called the virtual meeting of the Holland Bloorview Kids Rehabilitation Hospital Board of Trustees to order at 6:00 p.m.

Chair's remarks

M. Rappolt welcomed Trustees and leadership attendees to the meeting and began the meeting with a Land Acknowledgment. She respectfully acknowledged that the Board Meeting was taking place on the treaty and traditional land of the Huron-Wendat, the Seneca, and most recently, the Mississaugas of the Credit River.

Announcement

M. Rappolt reported that she attended Holland Bloorview's virtual Salute and Celebrate ceremony on April 21, to congratulate longstanding employees on the Board's behalf. She commended D. Savage (10 year), T. Chau (20 years) and G. Milo-Manson (25 years) for their dedication and longstanding service and leadership in creating a world of possibility for the clients at Holland Bloorview.

M. Rappolt reminded the Board that every two years, the Board of Trustees completes a Board evaluation and Trustee self-evaluation. She added that conducting regular evaluations of Board of Trustees' functioning and individual trustee self-assessments are governance best practices and consistent with the aims of the Accreditation Canada Governance Standard. Trustees will have a week to complete via SurveyMonkey. M. Rappolt added that in addition to the more formal self-evaluation, the Chair would conduct one-on-one meetings with each Trustee for feedback and engagement.

M. Rappolt drew attention to the consent agenda and explained that there was a new policy for approval: Board and Board Committee Relationship Attestation and Disclosure. This policy was presented by G. Milo-Manson to the Governance Committee where it was approved. The policy creates a new process and procedure for disclosures of conflicts of interests but does not fundamentally alter Trustees' existing obligations to avoid and disclose conflicts. This new policy puts the Board in line with other Toronto Academic Health Science Centre boards.

Approval of agenda

The Chair requested approval of the agenda as pre-circulated.

A MOTION to approve: It was MOVED by Catherin Wood, and seconded by Bruce Cooper, that the Board of Trustees approve the agenda.

C. Wood / B. Cooper

CARRIED

Disclosure of Conflicts of Interest

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

2. Discussion Agenda

1.1 Board Education Session Gunjan Seth, Family Leader and Parent Advisor

D. Savage introduced G. Seth, a family leader and parent advisor of 6 years at Holland Bloorview. G. Seth and her 13-year-old son with autism spectrum disorder have benefited from many services over the years at Holland Bloorview. Such services include the nursery school, swimming program, dental clinic and Orthotics. She admitted that the COVID-19 pandemic has compounded the challenges she faces as a parent of a child with autism. The reduction of supports available because of the pandemic have created new challenges that her family has to navigate. She highlighted that when children with special needs have the support and services they need to succeed in life, it has an incredibly positive impact on caregiver's emotional & mental health. Her goals are to continue collaborating with the numerous professionals who work with her son across settings to inform the team about her son's history and long-term goals for his success.

1.2 Caring Safely:

1.2.1 Q3/Q4 Performance Report

D. Savage directed the Trustees to the pre-circulated Q3/Q4 performance report, which offered a detailed analysis, planning and mitigation. She highlighted some of the overall core performance elements reflected in the scorecard that continued to transcend the impact of the pandemic. D. Savage reported that the hospital continues to maintain its infection prevention; specifically the hospital has gone 766 days without a respiratory outbreak, allowing programs and services to continue without any disruptions and maintaining access to important services. The hospital continues to be below average in its employee absence and sick days, which is remarkable during the pandemic. Access to ambulatory care is still a challenge; however, the hospital is seeing great progress for Q4 and Q1 in terms of increasing access. Inpatient census has doubled in the last several months and monthly referral volumes have returned to near-normal levels and active work is underway to screen, triage, and fast track clients where needed.

1.2.2 Quality Committee Report

C. Cowan-Levine gave a report of the Quality Committee March meeting (there being no meeting in April). She drew attention to a program update on the Social Needs Screening Initiative. She shared that the COVID-19 pandemic has magnified system and health inequities and in response the hospital aims to implement a systematic approach to screening and addressing social determinants of health across

Holland Bloorview programs and services. C. Cowan-Levine, also drew attention to a patient story which highlighted perspectives of mental health.

1.2.3 Medical Advisory Committee Report

G. Milo-Manson reported that there were zero infections for the months of March and April.

1.3 Board Reports

1.3.1 Research and Learning Committee Report.

T. Chau provided an update on the Bloorview Research Institute renovation. The anticipated completion date for the renovation remains fall 2021. Work on the two storey addition is progressing as well; work began in April 2021 and the building permit was issued on May 2021.

T. Chau reported that the Ward summer student program had over 3000 applicants. The 2021 cohort includes 2 Indigenous students and 2 students with lived experience of disability (of a total of 19). T. Chau invited the Board to the Research Day on July 20, 2021 where students will present their work. He gave an update on some ongoing and newly funded research looking into mental health, workplace accommodations for people with autism and developing and improving interventions. S. Hawken thanks M. Johnson and L. Dottori-Attanasio for CIBC funding support for this program.

There was a discussion about ongoing efforts to increase the racial and ethnic diversity of students in the summer program. These include extending the call for students on a Black scholar's network and networking with universities to reach Indigenous candidates.

G. Milo-Mason provided an update on the Teaching and Learning Institute, particularly on the impact of COVID-19 on students, student presence at the hospital, student wellness and support, and some notable accomplishments.

With the onset of the pandemic in March 2020, there was a temporary pause of all clinical students, however since phase 1(July 2020) and phase 2 (September 2020) of student reintegration, the intake of trainees has actually exceeded 2019 pre-COVID capacity (349 vs. 346).

A Student Wellness strategy has been initiated to support students with their immediate needs. Response to students' need for support around eating disorders and anxiety triggered by the pandemic has involved sessions on healthy relationships with food, coping mechanisms and mental health.

Overall students feel that COVID-19 restrictions have affected the quality of their placement experience; this was especially true when inpatient census was low and clinical students did not have the opportunity to have more contact with clients. However, the majority of students rated their student experience at the hospital favourably.

G. Milo-Manson noted some accomplishment: the Teaching and learning Institute continues to lead the system by redefining knowledge translation in international papers and after action reviews across the Toronto Academic Health Science Network (TAHSN). Under the hospital's Family as Faculty strategy, family leaders are a part of the student supervisory teams. The Teaching and Learning Institute continues to lead the extension of student-led learning environments through the Centre for Interprofessional Education at the University of Toronto.

1.3.2 Foundation Report

S. Hawken provided an update of the Holland Bloorview Kids Rehabilitation Hospital Foundation. She indicated that this is the best fundraising year in the history of Holland Bloorview. The Foundation has set records for multi-year pledges, for donor acquisition and for Capes for Kids and funds raised for Holland Bloorview. The gap to goal for the BRI Growth Campaign \$32 million goal continues to narrow. Dear Everybody planning is under way for next year.

1.3.3 President & CEO Report – May 2021

J. Hanigsberg referred Trustees to the pre-circulated May CEO report. She discussed Nursing Week and the experience of members of the Senior Management Team shadowing nurses. The Ontario College of Pharmacists pharmacy accreditation survey was recently completed.

J. Hanigsberg provided some system updates including hospitals gradually ramping up activities. There was a discussion about the Children First Canada's Code Pink, a term used for pediatric emergencies and a call to bring to the attention of governments at all levels, the crisis the pandemic has caused for children children's physical, developmental and mental health.

3.0 Consent Agenda

The Chair noted the following items under the Consent Agenda requiring Board approval.

Minutes of Board Meeting March 24 2021

Credentialing of Dr. Rhea D'costa; Dr. Janys Joy Lim; Dr. Mohamed Nashat Cassim; Dr. Yona Vandersluis

Governance Policies

- Board Committee Relationship Attestation and Disclosure
- Recruitment of Board of Trustee Members
- Members of the Corporation
- Selection Process for Chair of Board
- Appointment Role Description of Chair
- Appointment of the HBKRH Foundation Representative
- Board of Trustees Standing Committees
- Board and Trustee Evaluation
- Media Relations
- Advocacy Initiatives Policy
- Governance Application of the FIPPA

Investment Subcommittee Terms of Reference

Proposed Board Meeting Schedule 2021-22

Board of Trustees Evaluation

Board of Trustee Self-Evaluation

A MOTION to approve: It was MOVED by Carol- Cowan-Levine and seconded by Catherine Roche, that the Board of Trustees approve the Consent Agenda.

C. Cowan-Levine /C. Roche

CARRIED

Adjournment

There being no further business for discussion, the meeting was adjourned at 7:48 p.m.

Marg Rappolt
Chair, Board of Trustees
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